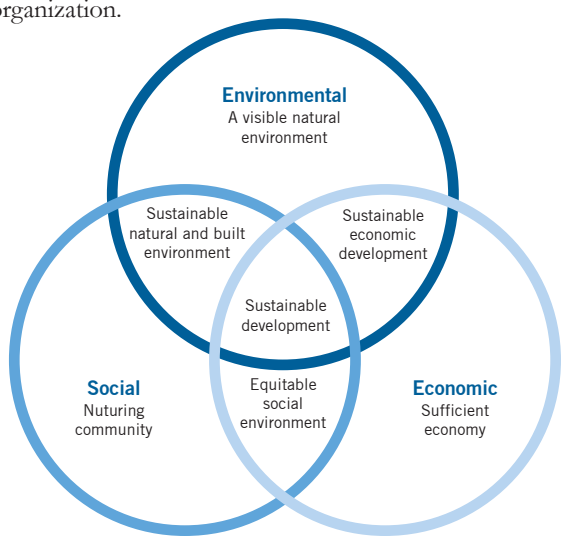
DILLON CONSULTING

STRATEGY AND POLICY FOR SUSTAINABILITY

Business sustainability means resilience across the economic, social and environmental dimensions affecting the organization.



As their trusted advisors, we support our clients in understanding and developing sustainable business strategies and policies to meet their varying needs.

Dillon provides strategic advice to our clients through services that include:

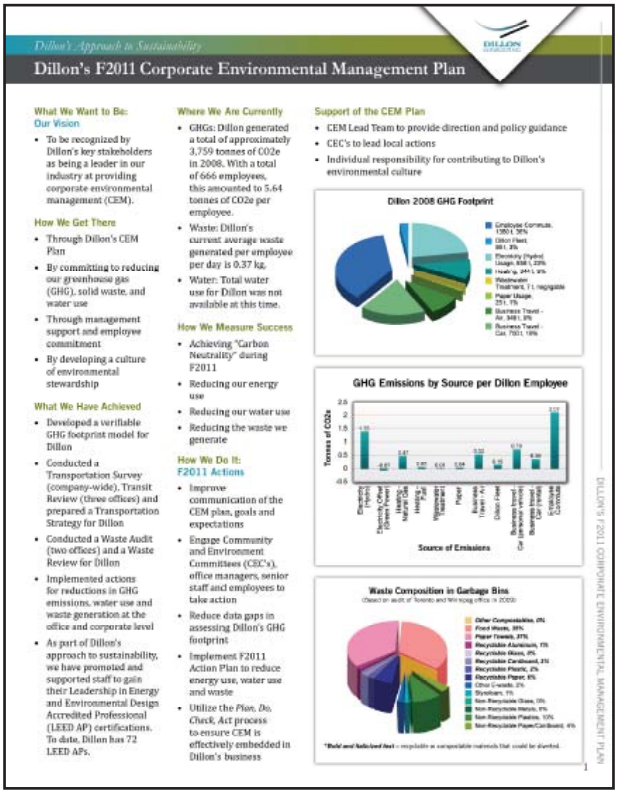
- corporate environmental management,
- audits (environmental, asset, risk),
- LEED,
- life cycle analysis.

Our strategic advice regarding corporate environmental management (CEM) includes:

- strategy and road map development,
- baseline analysis of business operations,
- goal development and priority setting,
- annual reporting,
- policy implementation,
- training and education.

We also provide assistance to our clients to implementing strategy though best practices for energy, building materials, landscape and public realm, stormwater, water, wastewater and transportation infrastructure. We have over 76 LEED accredited professionals who guide our clients through the process of achieving sustainable infrastructure and communities.

Many businesses apply environmental auditing to better understand their environmental footprint and respond to environmental regulations and risks. Dillon has a multidisciplinary team of certified energy managers, LEED Accredited Professionals, engineers and technical experts with experience in delivering energy management solutions and designing energy-efficient buildings and retrofits. We also have extensive experience with industrial, institutional and commercial building design. This first-hand knowledge, coupled with expertise in energy auditing and building energy use leads to practical solutions for reducing building energy consumption.


Dillon's Approach to Sustainability

Dillon's F2011 Corporate Environmental Management Plan

What We Want to Be: Our Vision
- To be recognized by Dillon's key stakeholders as being a leader in our industry at providing corporate environmental management (CEM).

How We Get There
- Through Dillon's CEM Plan
- By committing to reducing our greenhouse gas (GHG), solid waste, and water use
- Through management support and employee commitment
- By developing a culture of environmental stewardship

What We Have Achieved
- Developed a verifiable GHG footprint model for Dillon
- Conducted a Transportation Survey (company-wide), Transit Review (three offices) and prepared a Transportation Strategy for Dillon
- Conducted a Waste Audit (two offices) and a Waste Review for Dillon
- Implemented actions for reductions in GHG emissions, water use and waste generation at the office and corporate level
- As part of Dillon's approach to sustainability, we have promoted and supported staff to gain their Leadership in Energy and Environmental Design Accredited Professional (LEED AP) certifications. To date, Dillon has 72 LEED APs.

Where We Are Currently
- GHGs: Dillon generated a total of approximately 3,759 tonnes of CO2e in 2008. With a total of 666 employees, this amounted to 5.64 tonnes of CO2e per employee.
- Waste: Dillon's current average waste generated per employee per day is 0.37 kg.
- Water: Total water use for Dillon was not available at this time.

How We Measure Success
- Achieving "Carbon Neutrality" during F2011
- Reducing our energy use
- Reducing our water use
- Reducing the waste we generate

How We Do It: F2011 Actions
- Improve communication of the CEM plan, goals and expectations
- Engage Community and Environment Committees (CEC's), office managers, senior staff and employees to take action
- Reduce data gaps in assessing Dillon's GHG footprint
- Implement F2011 Action Plan to reduce energy use, water use and waste
- Utilize the *Plan, Do, Check, Act* process to ensure CEM is effectively embedded in Dillon's business

Support of the CEM Plan
- CEM Lead Team to provide direction and policy guidance
- CEC's to lead local actions
- Individual responsibility for contributing to Dillon's environmental culture

Dillon 2008 GHG Footprint

GHG Emissions by Source per Dillon Employee

Tonnes of CO2e

Source of Emissions

Waste Composition in Garbage Bins

DILLON'S F2011 CORPORATE ENVIRONMENTAL MANAGEMENT PLAN

Note: To demonstrate our commitment to sustainable business strategies, Dillon is now carbon neutral.